

Department Store complaint database

UNF		1NF		2NF		3NF	
ComplaintNO		<u>ComplaintNO</u>		ComplaintNO		<u>ComplaintNO</u>	
Category		Category		Category		Category	
Made		Made		Made		Made	
Resolved		Resolved		Resolved		Resolved	
comments		comments		comments		comments	
Progress		Progress		Progress		Progress	
CustomerID		CustomerID*		CustomerID*		CustomerID*	
Cname				ProductID*			<u>ComplaintNo</u>
Address		<u>CustomerID</u>					<u>ProductID</u>
Ctel		Cname		<u>CustomerID</u>		<u>CustomerID</u>	
StoreName		Address		Cname		Cname	
StoreAddress		Ctel		Address		Address	
StoreManager		StoreName		Ctel		Ctel	
ProductID		StoreAddress					
ProductName		StoreManager				<u>StoreName</u>	
ManufacturerID		ProductID		StoreName		StoreAddress	
ManufacturerContact		ProductName		StoreAddress		StoreManager	
		ManufacturerID		StoreManager			
		ManufacturerContact		<u>ProductID</u>			
				ProductName		<u>ProductID</u>	
				ManufacturerID		ProductName	
				ManufacturerContact		ManufacturerID*	
						<u>ManufacturerID</u>	
						ManufacturerContact	