

I've been struggling with an issue for two days now and I wanted to see if you could help. It's a little complicated so a few pictures might help. The application is for a small business that does lawn irrigation/sprinkler work. He gets "orders" from his customers who want their system started in the Spring. As he gets customer requests with a due date, (date to schedule the work), he enters into a Work Order form the type of work they want done and the requested due date. Every night he opens up a form that shows the next days work. See below.

Job Order	Appt Time From	Appt Time To	Employee	Requested Due Date	Subdivision	Customer
1			Pedro Chavez	4/7/2020		Malone, Brian / (315) [Redacted] Rpz Certification Service
2			Pedro Chavez	4/7/2020		Malone, Brian / (315) [Redacted] Startup system
1			Adolfo Chavez	4/6/2020		Colman, Mr. / (309) [Redacted] Rpz Certification Service
2			Adolfo Chavez	4/6/2020		Colman, Mr. / (309) [Redacted] Startup system

In this form he enters the employee who is going to do the work and in the first column the order of the jobs. This works great, no problems. The information comes from the Work Order Detail table where in the case of Brian Malone, two "sub-orders", RPZ Certification Service and Startup system, were entered. Both are in connection with one Work Order Number, 8116 in this case. That night, when the small business owner gets home, he opens up another form to show the work was completed. That's below.

Employee/Customer	Client Nbr	Work Nbr	Requested Due Date	Payment	Update Date Completed	Date Completed
Chavez, Pedro -Malone, Brian / (315) [Redacted]	315	8116	4/7/2020	\$0.00	Yes No	Email
Chavez, Pedro -Malone, Brian / (315) [Redacted]	315	8116	4/7/2020	\$0.00	Yes No	Email
Chavez, Adolfo -Colman, Mr. / (309) [Redacted]	309	8113	4/6/2020	\$0.00	Yes No	Email
Chavez, Adolfo -Colman, Mr. / (309) [Redacted]	309	8113	4/6/2020	\$0.00	Yes No	Email

The issue is more of a usability issue. In the case of Brian Malone, the first two rows, in order to get the right result, I only want one row completed with any payment the customer made while his guys were doing the work, and if a payment was made, below the payment amount a check number box appears to enter the check number. Then the date completed date is entered. The owner then clicks on the Email button and an invoice is sent to that customer. This form is based on a query. If I use a Totals query to get it to one row, I then can't enter any data into the payment field, check number field or date completed field, because it's a Total's query.

I've thought of taking the query for this form and making it a Totals query and then appending that data to a temporary table. I haven't done that because there are a whole bunch of query's that create the invoice that would need to be modified, and I'm not sure what new problems that would create.

Do you have any suggestions?