

Automotive Industry

# TOP FAULT COMPLAINT

Vehicle Type : Passenger Car

QM Department

F-QM-161-274

**COMPLAINT NO. :** FC - QM No. 4362

**Complaint Area :** Q-Gate Paintshop

- + Model : **GLC300 4 MATIC AMG**      BodyNo : **6132724**      Prod No :      Paint Color : **149**
- + Check Date : **15-Jan-19**      Time : **6:50 PM**      Detected by : **Q-Gate Paintshop Inspector -- Minh**
- + Agreed Fault classification for complaint : **Prio 2**      Fault Location : **N080426-2**      Fault Code: **K7D**
- + Informed to Process Owner : **CS1 - Paintshop AM**      \_ **Mr. Toan**      Shift : **Shift 2**
- + **Problem / Fault Description :**  
**Open sealer at rear door RH**



+ **Root Cause :**

## FAULT ESCALATION IMPEM

| No. | Body No. / Prod No. | Inspection Date | Result |     |
|-----|---------------------|-----------------|--------|-----|
|     |                     |                 | OK     | NOK |

### DYNAMIC CHECK (5 VEHICLES BACKWARD)

|   |  |  |  |  |
|---|--|--|--|--|
| 1 |  |  |  |  |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |

### DYNAMIC CHECK (5 VEHICLES FORWARD)

|   |  |  |  |  |
|---|--|--|--|--|
| 1 |  |  |  |  |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |

**8D Report issued :**      **Inspector :**      **Supervisor :**